

Commonly Asked Questions

Why do I need a Senior Citizen ID card?

The Senior Citizen ID card is needed to obtain the discount that the ARTA provides to senior citizens on nearly all urban bus, train and ferry services in the Auckland region. The card is not limited to just one public transport company, as services can be run by more than one company. There can also be periodic changes in the company operating a service.

What are the advantages of the photo ID card?

The photo identifies it as your card. It is more secure for you and ARTA, as no-one else is able to use it.

Why do I have to pay \$6.50 for the card?

This covers the cost of the administration and production of the card.

How long does it take to get my card?

Once your application is received it will take approximately two working weeks to process, depending on the level of demand.

Can I use my Senior Citizen ID card as soon as I receive it?

Yes.

What happens if I lose my card or it is stolen?

If it is lost or stolen write to Senior Citizen ID Card, ARTA, Private Bag 92236, Auckland Mail Centre informing us of your loss and giving your name, address, telephone number, date of birth and payment of \$6.50 (cheques made payable to ARTA). However, if your previous card was issued before December 2000, you will need to send in a new photo. A new card will be sent to you as soon as possible.



Senior Citizen ID Card

What does the Senior Citizen ID card Mean?

The Senior Citizen ID card entitles you to discounted travel on nearly all urban bus, train and ferry services in the Auckland region. The discount applies to ferries that go to Pine Harbour, Half Moon Bay, Devonport, Stanley Bay, Birkenhead/Northcote Point and Bayswater, but does not apply on outer island ferries, ie. Waiheke, Rangitoto, Great Barrier. The discount is 40% off the normal adult fare.

Eligibility

To be eligible for a Senior Citizen ID card you must be:

- a) an Auckland region resident
- b) either receiving New Zealand Superannuation or have reached the qualifying age for New Zealand Superannuation

If you are on a transitional benefit, you are not eligible.

Condition of Use

This discount is available from 9.00am up until the last service Monday to Friday, and all day Saturday and Sunday. To get the discount you must show your Senior Citizen ID card to the driver when purchasing a ticket.

To Apply

Complete the application form and follow the instructions inside this brochure. If you have any queries call (09) 366-6400.



Public Transport Information
Call 366 6400 Text 3666
www.maxx.co.nz

Application for Senior Citizen ID Card

Mr / Mrs / Ms / Miss (please circle)

First Name

Surname

Postal Address

Phone Number

Date of Birth

Eligibility

Please include a photocopy of one of the following forms of ID:

- ♦ Birth Certificate ♦ Passport ♦ Drivers Licence
 - ♦ National Superannuation Entitlement Card
 - ♦ National Superannuation Statement (with name on it)
- Photocopy will be destroyed after receipt of application.

Photograph

Please attach a recent head and shoulders passport size photo

Declaration

I declare this information is correct and I agree to abide by the conditions of use.
Please sign and date

Privacy Act

- ♦ The information provided on this form will be used to establish your eligibility for the Senior Citizen ID Card and for statistical and research purposes which will not identify you as an individual.
- ♦ Access to this information will be by the administration staff at Auckland Regional Transport Authority (ARTA). All personal information will be held securely and protected against unauthorised access or misuse by ARTA.
- ♦ If you do not provide the information requested, we will not be able to register you for a Senior Citizen ID Card.
- ♦ Under the Privacy Act 1993 you have the right of access to personal information about you held by ARTA. You are also entitled to request that information about you be corrected.

Check List

- Complete this form and sign the declaration.
- Include a photocopy of your proof of eligibility.
- Include a recent head and shoulders passport sized photo.
- Include payment of \$6.50 (cheques made payable to ARTA - please register cash if sending it in the post).

Return application to: Senior Citizen ID Card

ARTA
Private Bag 92236
Auckland Mail Centre

Office Use Only:

ID Card No

Date Registered

