

Train Delay Text Message Service



Free Service!

Now you can receive free information about significant train delays on your mobile phone.

You can select the time of day and train line you would like to receive information for - see details on the back of this card. Simply make your choice for the line, the times of day you require and note the relevant three-letter code e.g. SMO for morning off-peak on the Southern Line.



To Join

Text JOIN [code] to 5995
e.g. JOIN SMO to join morning off-peak on the Southern Line.

Note: There needs to be a space between the word JOIN and the code e.g. JOIN SMO

Follow this process for each service you want to join - you can join up to 5 different services. Each service costs 20c to join.

You will only receive text messages announcing significant delays for the line and times you select.

Further Information

- ◆ Customers travelling to/from stations between Westfield and Papakura need to join both the Southern and Eastern Line codes.
- ◆ Messages are only sent for train delays of 10 minutes or more.
- ◆ Time ranges refer to the departure time of the service from its origin.
- ◆ Receipt of text messages is free and is dependent on telecommunications network availability.
- ◆ This texting service is available on all mobile networks (021, 025, 027 and 029).

For more information on this service phone Rideline on 366 6400.

This service is brought to you by the Auckland Regional Council.

To Quit

Text QUIT [code] to 5995
e.g. QUIT SMO to quit the morning off-peak on the Southern Line. Each service costs 20c to quit.

Note: There needs to be a space between the word QUIT and the code
e.g. QUIT SMO

OR

To quit from all codes simply text QUIT to 5995. It will only cost you 20c to quit all codes. You will no longer receive any messages.



TXT Messaging Codes

Services	Time Range	Code by Line		
		Southern Txt Code	Eastern Txt Code	Western Txt Code
Weekday				
Morning Offpeak	first train - 0700	SMO	EMO	WMO
Morning Commuter Peak	0701 - 0900	SMP	EMP	WMP
Interpeak	0901 - 1500	SIP	EIP	WIP
School Commuter Peak	1501 - 1630	SSP	ESP	WSP
Evening Commuter Peak	1631 - 1900	SEP	EEP	WEP
Evening Offpeak	1901 - last train	SEO	EEO	WEO
Weekend and Public Holidays				
Saturday and public holidays	all day	SSA	ESA	WSA

* Times ranges refer to the the departure time of the service from its origin.