

From August 3, 2003 there will be **changes** to **West bus services**.

Service	Changes	Operator
008 Crosstown New Lynn - Otahuhu	Dual operator service	Dual operators - Stagecoach and Urban Express (see below for more information)
009 Crosstown New Lynn - Panmure	New Operator	Urban Express
132 / 133 Crosstown New Lynn - Takapuna	Increased weekday services Henderson - Albany - 132 Route 133 New Lynn - Takapuna now travels via Glenfield Mall Introduction of Sunday service - 133	Ritchies
Titirangi Routes 173,179	Increased service on Sundays to Titirangi	Stagecoach
Ranui / Swanson Routes 13F, 36F, 98F, 136,	Increased Sunday service to/from Ranui - 136 New express services to/from Swanson - 13F, 36F, 98F	Stagecoach
Sunnyvale / Sturges Rd Routes 07F, 09F, 72F, 149	Increased evening and Sunday service - 149 New express services - 07F, 09F, 72F	Stagecoach
Glen Eden / Glendene Routes 07F, 15F, 113, 154, 163	Increased Sunday service - Glendene 113 and Glen Eden 154, 163 New express service - 07F, 15F	Stagecoach
Riverhead - 053	Cancellation of 053 service (from Riverhead at 9.55am and from Henderson at 2.10pm)	Ritchies
Hobsonville / Whenuapai Routes 061, 062, 091, 091X, 092, 092X, 093, 095, 095X,	New route structures and express services	Ritchies
Massey Routes 051, 052, 052X, 057X, 058, 058X	New route structures and express services	Ritchies
Waiatarua Feeder Route 167	New operator	Urban Express
New Lynn & Waterview local Routes 103, 104, 105, 203	New operator	Urban Express
Huia	Discontinuation of Huia service	Ritchies
Blockhouse Bay / Green Bay Routes 19F, 19X, 190, 191, 192, 193, 194, 196, 197, 198, 199, 206, 207, 207X	Dual operators	Dual operators - Stagecoach and Urban Express (see below for more information)



Important Notice for West Auckland Bus Users

A Guide to Dual Operator Service

What is a dual operator service?

A dual operator service is when two or more bus companies operate on the same route.

How does the dual operator service work?

Under a dual operator service the bus route and timetable remains the same, it is just the bus company that operates the route that will be different at certain times of the day. For example Stagecoach may operate the route between 6.00am to 8.30am and Urban Express may operate the same route between 8.30am to 4.30pm.

What impact will a dual operator service have on me?

A dual operator service should have little impact on you, as the bus route remains the same. What you need to be aware of is that the company operating the service may be different. For example on your first trip the bus operator could be Stagecoach and on your return trip the bus operator could be Urban Express, just depending on the time of day you are travelling.

If you pay your bus fare by cash there will be no change as the fares are the same. However, if you hold a weekly or monthly pass for one bus operator eg Stagecoach you will not be able to use it on Urban Express and vice versa.

Who should I contact if I have further questions?



Public Transport Information

Call Rideline **366 6400**

www.rideline.co.nz

Text **3666 wap.rideline.co.nz**

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